

# Frequently Asked Questions: 1098-T

## Why did I receive a 1098-T tax form? Am I eligible to claim the tax credit?

You received a form because your higher education expenses may be eligible for federal tax benefits. Our records show that you were enrolled in courses at San Bernardino Valley College/Crafton Hills College, which may have been paid by you in the tax year in question.

Please see the resource below to determine if you are eligible to claim a tax credit. The College **cannot** provide tax advice, so you may want to consult the IRS or a tax professional.

- [IRS Publication 970 - Tax Benefits for Education](#)

## When and where will the 1098-T be mailed?

Forms should be mailed on or before January 31, 2024 to the student's address on record. If you signed up by January 1, 2024 to opt-in for electronic delivery, you should be able to access your form electronically by January 31, 2024 at <https://heartland.ecsi.net/index.main.html#/access/lookup>.

## Why haven't I received my 1098-T form?

In certain situations, a 1098-T may **not** have been generated:

- If the student was on full scholarship and **no** tuition and fees were paid by the student.
- If the student enrolled and paid in 2022 for classes taken in 2023, payments are not reflected in the tax year 2023. When reviewing your records, please take into consideration actual enrollment/drop dates.

## Where can I get a copy of my 1098-T?

A copy of the 1098-T form may be accessed at <https://heartland.ecsi.net/index.main.html#/access/lookup>. Please select **San Bernardino Community College District** under "School Name."

## The tuition and fees reflected on my 1098-T form do not match my records. Why?

The 1098-T form reflects **qualified** tuition and fees paid for the tax year in question. Some charges for a semester may have been paid outside of the calendar year and are not reported.

## Who can I call if I have questions about my 1098-T form?

Please call 1-866-428-1098.