



CRUCIAL CONVERSATIONS

Available In:

- English
- Spanish
- Videoconferencing

“Don’t let silence kill what a conversation can cure.”

Crucial Conversations is a course that teaches skills for creating alignment and agreement by fostering open dialogue around high-stakes, emotional, or risky topics—at all levels of your organization. By learning how to speak and be heard (and encouraging others to do the same), you’ll begin to surface the best ideas, make the highest-quality decisions, and then act on your decisions with unity and commitment.

What will trainees learn:

- How to identify crucial conversations
- How to create a safe space for hard dialogue
- The tools for a successful high-stakes conversation
-

How will this training benefit your company and employees?

Upon completions participants will be able to speak persuasively, not abrasively, foster teamwork, build acceptance rather than resistance and resolve individual and group disagreements.

Hours: 2 hours= (2) hour virtual sessions

About Secret Brown



Secret has excelled in her field as a well-known and sought after facilitator for training development and a thought leader on leadership development and career transition for over 17 years. During her 15 years with United States Marine Corps Secret’s career has allowed her to be at the fore front in the field of federal government and higher education; gaining first-hand experience in the areas of human resources, program development & management, strategic planning and career transition. Secret’s training style has been described as thought-provokingly impactful, packaged with laughter and learning. Every engagement is designed to ensure that participants are moved to action and inspired to change.