



Developing the Ideal Employee

Languages Offered:

- English
 Spanish

The "Ideal Employee" is the Cornerstone of a Dynamic Company

The Ideal Employee is the person whose Personal Mission Statement is in line with the Mission Statement of the company that employs that person.

What trainees will learn:

- Helping the employee clarify who they are and what their strengths are
- How to Connect when they Communicate
- Developing the skills of being a Team Player
- Understanding Leadership as a skill, not as a title
- Understanding internal as well as external Customer Service skills
- Working in a Diverse environment
- Recognizing workplace Stress and how to manage it
- Learning how to deal with Attitudes in the Workplace
- Understanding the basics of Business Etiquette
- Developing the skills to minimize Workplace Conflicts

How this training will benefit your company and employees:

Employees who fully understand, not only who they are, but what is expected of them are truly an asset. By showing your employees that you recognize their value by investing in their growth, instills both appreciation and loyalty.

This training lays the groundwork to building that Ideal Employee as they will be interactively involved in each phase of the training.

This training can be conducted for 8 hours or more. Onsite training may be customized to meet your business needs.

ABOUT CHARLES Z. RADNEY, ACG



Education and Special Industry-Related Trainings

Certified Instructor NCCER
National and Local ATD Member

Industry Experience

My success as a Corporate Trainer has come in large measure from a relentless commitment to providing the finest training services in the country.

Communications and Leadership Experience

Member of Toastmasters International 15 years

Advanced Communicator Gold, Advanced Leader Bronze

Past Chairman Toastmasters IE Speakers Bureau