

# Leadership/Supervisory Skills

### Available In:

⊠English

⊠Spanish

**⊠**Videoconferencing

# Identify Ways to Become a Leader That Everyone Wants to Work For

Supervisors require leadership skills in order to lead a company. It isn't always an easy job, and often times it isn't a position where people are liked. In this training, trainees will learn techniques on how to become a positive leader in their area. They will learn to identify bad habits and create new ways to succeed, find ways to motivate their employees, and understand the importance of diversity in the work place.

# What will trainees learn?

- The most important reason for wanting to be a leader
- Attitudes of a leader that turn into traps
- Characteristics of an admired leader
- What is the number one reason for poor performance
- What are the best ways to motivate employees
- Understanding diversity and tolerance
- Five habits that may seem like a good Idea- but can become barriers to your success later
- Listening empathetically by using helpful language
- Building a team that's a reflection of you
- 5 secrets to becoming the leader everyone wants to work for

## How will this training benefit your company and employees?

By attending this class you will understand the importance of being a good effective leader. This training will give you the skills you need to lead and create a team equipped for success.

This training can be conducted for 8 hours or more. Onsite training may be customized to meet your business needs.

### **About Frank Ortiz**



Frank Ortiz teaches and trains at the San Bernardino Community College District. He has experience in motivating and inspiring people in businesses, schools, senior facilities and small groups. He is an expert in Leadership, Communication Skills, Team Building, Supervisory Skills, and Business Strategies. In addition to his training, Frank has personally experienced a variety of management positions in his lifetime. Starting from the bottom to the top where he worked as the Vice-President of a large corporation to the CEO of his own retail chain of 14 stores. He has dedicated the last eight years strictly to his speaking career helping others achieve their goals and dreams.