



Frontline Leadership Skills

Languages Offered:

- English
- Spanish

All Leaders Need a Specific Set of Skills to Successfully Supervise. Do Your Leaders Have Them?

Being the Front line leader is not a simple matter. Leaders need a certain set of skills in order to accomplish their job efficiently and effectively. Understanding diversity and tolerance is important in leading a team. Frontline leaders need to communicate well and motivate to see success. Leadership and management skills are absolutely essential to the success of any organization.

What will trainees learn?

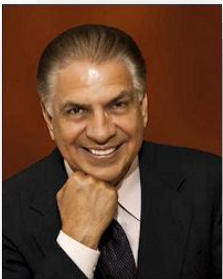
- 1) How to improve employee accountability
- 2) How to communicate with tact professionalism and diplomacy
- 3) How to be enthusiastic in the workplace
- 4) Learn assertive skills for managers and supervisors
- 5) Learn how to change bad habits
- 6) Learn how to turn negative situations into positive
- 7) Learn how to use delegation skills
- 8) Learn creative leadership skills for today's managers and supervisors.

How will this training benefit your company and employees?

Through lecture and role playing, this will benefit your company and employees by obtaining skills on how to lead a team effectively. At the end of this presentation, leaders will be able to adapt several skills in order to improve their leadership ability.

This training can be conducted for 8 hours or more. Onsite training may be customized to meet your business needs.

About Frank Ortiz



Frank Ortiz teaches and trains at the San Bernardino Community College District. He has experience in motivating and inspiring people in businesses, schools, senior facilities and small groups. He is an expert in Leadership, Communication Skills, Team Building, Supervisory Skills, and Business Strategies. In addition to his training, Frank has personally experienced a variety of management positions in his lifetime. Starting from the bottom to the top where he worked as the Vice-President of a large corporation to the CEO of his own retail chain of 14 stores. He has dedicated the last eight years strictly to his speaking career helping others achieve their goals and dreams.