



Giving Effective Feedback

Turn Feedback Into Growth and Action

As human beings, we often hunger for feedback. However, many people will tell you that when they do get feedback, it's often because of something they have done wrong. This one-day course is designed to help workplace leaders learn how to provide feedback at any time that the message is due. Whether feedback is formal or informal, and whether it is provided to employees, peers, or someone else, there are ways that it can be structured to be effective and lasting.

What will trainees learn?

- Explain why feedback is essential
- Apply a framework for providing formal or informal feedback
- Use descriptive language in delivering feedback
- Describe six characteristics of effective feedback
- Provide feedback in real situations

How will this training benefit your company and employees?

This course will help participants learn why the way we deliver feedback is important, how to deliver a message so that people accept it and make changes that may be needed, and how to accept feedback that we are offered.

This training is typically offered in 8 hours. Onsite training may be customized to meet your business needs.

ABOUT MODERN CLERISY



Modern Clerisy

Modern Clerisy's mission is to enable and empower all team members with World Class Lean Six Sigma methodologies and Business and Personal development tools to develop and inspire process improvement, innovation, and creativity to drive organizational efficiency.

Although our story began in April 2017, the history of Lean Six Sigma deployment and facilitating has been ongoing with our founder and lead facilitator for the past 16 years. Our Philosophy is to help businesses and organizations develop and sustain a culture in the workplace that promotes and cultivates the cycle of Continuous Improvement using Lean Six Sigma Business and Personal development tools and best practices.