



Managing Across the Generations

Languages Offered:

- English
 Spanish

Managing the Differences Across the Generations

For the first time in history, four generations soon be five generations are working side-by-side. Whether this multi-generational workplace feels happy and productive or challenging and stressful is, in large part, it's up to you: the boss.

Discover how to maximize the talents and personalities of all the generations to increase morale and productivity. Find out all the misconceptions about Millennials. Learn to communicate and manage clearly and in the most positive and effective way possible with all generations in the workplace. This learning experience will help prepare leaders to handle generational differences. Enhancing your communication can help reduce workplace conflicts, while also promoting team work.

What trainees will learn:

- The 5 Generations
- Keeping the GenXers Satisfied
- Managing the Millennials
- The 2020 Workplace
- Working for Someone Much Younger Than You
- Leading All the Generations

How this training will benefit your company and employees:

Training ensures the managers and supervisors have the skills necessary to keep up with the evolving workplace. Investing in training is a huge indicator that the company values their people and their contribution. Having skilled leader's increases morale, motivation, and they become more effective and adaptable in their role.

This training can be conducted for 16 hours or more. Onsite training may be customized to meet your business needs.

ABOUT SOPHIA BROOKS



Sophia is a retired business owner, author, speaker and subject matter expert. She held management positions in two Fortune 500 Corporations. Additionally, she currently teaches at two community colleges with Workforce Development.