This training will explain communication skills in a supervisor environment. As a supervisor, effectively communicating with your staff and understanding their concerns is vital. This training will teach how to improve people skills, and how to grow the confidence needed to conduct work professionally and productively.

**What trainees will learn:**

- Identify the characteristics of assertive behavior and include them in your interactions.
- Ask directly for what you need without being aggressive.
- Confront problem behaviors successfully.
- Create equitable compromises with employees and peers.
- Hold others accountable.
- Manage conflicts to achieve productive outcomes.
- Deal with difficult people effectively.

**How this training will benefit your company and employees:**

Trainees will learn listening and communication skills that will help with workplace supervision tasks. They will be able to add value to their organization by developing these communication skills.

*This training is typically offered in a range of 8 hours. Onsite training may be customized to meet your business needs.*

**ABOUT MODERN CLERISY**

Modern Clerisy's mission is to enable and empower all team members with World Class Lean Six Sigma methodologies and Business and Personal development tools to develop and inspire process improvement, innovation, and creativity to drive organizational efficiency.

Although our story began in April 2017, the history of Lean Six Sigma deployment and facilitating has been ongoing with our founder and lead facilitator for the past 16 years. Our Philosophy is to help businesses and organizations develop and sustain a culture in the workplace that promotes and cultivates the cycle of Continuous Improvement using Lean Six Sigma Business and Personal development tools and best practices.