

# 2022 Fact Book Distance Learning 

Note that the 2020-2021 Coding of the Session Instruction Method data (CHC only) was impacted by the COVID-19 Pandemic.

## Prepared by the SBCCD Office of Research,

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Unduplicated Number of Students and Enrollments in Distance Education Courses: 2016-17 Through 2020-21


|  |  | $\mathbf{2 0 1 6 - 1 7}$ | $\mathbf{2 0 1 7 - 1 8}$ | $\mathbf{2 0 1 8 - 1 9}$ | $\mathbf{2 0 1 9 - 2 0}$ | $\mathbf{2 0 2 0} \mathbf{- 2 1}$ | $\mathbf{5}$ Year <br> Change | $\mathbf{5}$ Year <br> Average |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Crafton Hills <br> College | Unduplicated <br> Student | 3,020 | 3,418 | 4,147 | 4,760 | 6,865 | $+127.3 \%$ | 4,442 |
|  | Enrollment | 5,446 | 6,476 | 8,663 | 10,639 | 16,765 | $+207.8 \%$ | 9,598 |
| San <br> Bernardino <br> Valley College | Unduplicated <br> Student | 9,001 | 9,898 | 10,224 | 10,972 | 17,339 | $+92.6 \%$ | 11,487 |
| SBCCD | Undullment <br> Studented | 19,115 | 21,472 | 22,599 | 24,885 | 71,142 | $+272.2 \%$ | 31,843 |
|  | Enrollment | 24,561 | 27,948 | 31,262 | 35,524 | 87,907 | $+257.9 \%$ | 41,440 |

Source: CCCCO MIS Referential Data Files.

Between 2016-17 and 2020-21, the number of unduplicated students served via distance learning has increased ( $+12,183$ students, 12,021 in 2016-17, 24,204 in 2020-21, a $101.3 \%$ increase). The number of enrollments via distance learning has increased ( $+63,346$ students, 24,561 in 2016-17, 87,907 in 2020-21, a $257.9 \%$ increase).

Distance Education Enrollments: 2016-17 Through 2020-21


|  | Crafton Hills College |  |  | San Bernardino Valley College |  |  | SBCCD |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Hybrid | Fully Online | Total | Hybrid | Fully Online | Total | Hybrid | Fully Online | Total |
| 2016-17 | 620 | 4,826 | 5,446 | 5,995 | 13,102 | 19,115 | 6,615 | 17,928 | 24,561 |
| 2017-18 | 498 | 5,978 | 6,476 | 6,127 | 15,315 | 21,472 | 6,625 | 21,293 | 27,948 |
| 2018-19 | 770 | 7,893 | 8,663 | 5,699 | 16,873 | 22,599 | 6,469 | 24,766 | 31262 |
| 2019-20 | 838 | 9,801 | 10,639 | 4,991 | 19,894 | 24,885 | 5,829 | 29,695 | 35,524 |
| 2020-21 | 923 | 15,842 | 16,765 | 8,370 | 62,772 | 71,142 | 9,293 | 78,614 | 87,907 |
| Grand Total | 3,649 | 44,340 | 47,989 | 31,182 | 127,956 | 159,213 | 34,831 | 172,296 | 207,202 |
| 5 Year Change | +48.9\% | +228.3\% | +207.8\% | +39.6\% | +379.1\% | +272.2\% | +40.5\% | +338.5\% | +257.9\% |
| 5 Year Average | 730 | 8,868 | 9,598 | 6,236 | 25,591 | 31,843 | 6,966 | 34,459 | 41,440 |

Source: CCCCO MIS Referential Data Files

Between 2016-17 and 2020-21, the percentage of students who enrolled in fully online courses increased by $16.4 \%$ from $73.0 \%$ to $89.4 \%$.

Demographic Comparison of Students who Enrolled in Face-to-Face, Hybrid, and Fully Online Courses By Ethnic Group: 2020-21


|  | Crafton Hills College |  |  |  | San Bernardino Valley College |  |  | SBCCD |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | F2F | Hybrid | Fully <br> Online | F2F | Hybrid | Fully <br> Online | F2F | Hybrid | Fully <br> Online |  |  |
| Asian | 465 | 59 | 390 | 116 | 292 | 855 | 581 | 351 | 1,245 |  |  |
| African American | 268 | 34 | 249 | 183 | 588 | 1,847 | 451 | 622 | 1,350 |  |  |
| Hispanic or Latino | 3,366 | 364 | 2,953 | 1,090 | 4,188 | 11,401 | 4,456 | 4,552 | 14,354 |  |  |
| American Indian <br> IAlaska Native | 13 | 0 | 16 | 1 | 11 | 33 | 14 | 11 | 49 |  |  |
| Pacific Islander | 14 | 3 | 14 | 2 | 15 | 45 | 16 | 18 | 59 |  |  |
| Two or more races | 382 | 44 | 335 | 62 | 207 | 598 | 444 | 251 | 933 |  |  |
| White | 2,113 | 225 | 1,915 | 217 | 596 | 1,870 | 2,330 | 821 | 3,785 |  |  |
| Unknown | 97 | 7 | 76 | 10 | 62 | 169 | 107 | 69 | 245 |  |  |
| Total | $\mathbf{6 , 7 1 8}$ | $\mathbf{7 3 6}$ | $\mathbf{5 , 9 4 8}$ | $\mathbf{1 , 6 7 7}$ | $\mathbf{5 , 9 5 9}$ | $\mathbf{1 6 , 8 1 8}$ | $\mathbf{8 , 3 9 5}$ | $\mathbf{6 , 6 9 5}$ | $\mathbf{2 2 , 7 6 6}$ |  |  |

Source: CCCCO MIS Referential Data Files

Compared to their representation in fully online and hybrid courses, Hispanic students were underrepresented in face-to-face courses. White students were more prominent in face-to-face courses than in fully online and hybrid courses.

Demographic Comparison of Students who Enrolled in Face-to-Face, Hybrid, and Fully Online Courses By Gender: 2020-21


|  | Crafton Hills College |  |  |  | San Bernardino Valley College |  |  |  | SBCCD |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | F2F | Hybrid | Fully <br> Olline | F2F | Hybrid | Fully <br> Olline | F2F | Hybrid | Fully <br> Online |  |  |
| Female | 3,820 | 417 | 3,453 | 1,062 | 3,616 | 10,737 | 4,882 | 4,033 | 14,190 |  |  |
| Male | 2,884 | 319 | 2,479 | 615 | 2,330 | 6,040 | 3,499 | 2,649 | 8,519 |  |  |
| Unknown | 14 |  | 16 | 3 | 13 | 41 | 17 | 13 | 57 |  |  |
| Total | $\mathbf{6 , 7 1 8}$ | 736 | $\mathbf{5 , 9 4 8}$ | $\mathbf{1 , 6 8 2}$ | $\mathbf{5 , 9 5 9}$ | $\mathbf{1 6 , 8 1 8}$ | $\mathbf{8 , 4 0 0}$ | $\mathbf{6 , 6 9 5}$ | $\mathbf{2 2 , 7 6 6}$ |  |  |

Sources: CCCCO MIS Referential Data Files

Significant differences were observed in the gender ratio of instructional methods. In fully online courses, $62.3 \%$ of the unduplicated population were female while $37.4 \%$ were male. More female than male students enrolled in fully online courses.

Demographic Comparison of Students who Enrolled in Face-to-Face, Hybrid, and Fully Online Courses By Age Group: 2020-21


|  | Crafton Hills College |  |  |  | San Bernardino Valley College |  |  | SBCCD |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | F2F | Hybrid | Fully <br> Online | F2F | Hybrid | Fully <br> Online | F2F | Hybrid | Fully <br> Online |  |
| 17 or younger | 458 | 3 | 304 | 113 | 238 | 1,075 | 571 | 241 | 1,379 |  |
| $18-19$ | 1,824 | 179 | 1,622 | 213 | 1,534 | 3,473 | 2,037 | 1,713 | 5,095 |  |
| $20-24$ | 2,207 | 271 | 2,023 | 444 | 1,837 | 4,766 | 2,651 | 2,108 | 6,789 |  |
| $25-29$ | 996 | 138 | 900 | 350 | 999 | 2,968 | 1,346 | 1,137 | 3,868 |  |
| $30-34$ | 507 | 67 | 457 | 224 | 549 | 1,803 | 731 | 616 | 2,260 |  |
| $35-39$ | 307 | 39 | 280 | 144 | 330 | 1,107 | 451 | 369 | 1,387 |  |
| $40-49$ | 288 | 27 | 252 | 128 | 310 | 1,085 | 416 | 337 | 1,337 |  |
| 50 or older | 131 | 12 | 110 | 65 | 162 | 541 | 196 | 174 | 651 |  |
| Total | $\mathbf{6 , 7 1 8}$ | $\mathbf{7 3 6}$ | $\mathbf{5 , 9 4 8}$ | $\mathbf{1 , 6 8 1}$ | $\mathbf{5 , 9 5 9}$ | $\mathbf{1 6 , 8 1 8}$ | $\mathbf{8 , 3 9 9}$ | $\mathbf{6 , 6 9 5}$ | $\mathbf{2 2 , 7 6 6}$ |  |
| Mean | $\mathbf{2 4 . 2 8}$ | $\mathbf{2 4 . 9 2}$ | $\mathbf{2 4 . 4 3}$ | $\mathbf{2 7 . 8 3}$ | $\mathbf{2 5 . 3 4}$ | $\mathbf{2 6 . 3 5}$ | $\mathbf{2 4 . 9 9}$ | $\mathbf{2 5 . 2 9}$ | $\mathbf{2 5 . 8 5}$ |  |
| Median | $\mathbf{2 1 . 0 0}$ | $\mathbf{2 2 . 0 0}$ | $\mathbf{2 1 . 5 0}$ | $\mathbf{2 6 . 0 0}$ | $\mathbf{2 2 . 0 0}$ | $\mathbf{2 3 . 0 0}$ | $\mathbf{2 2 . 0 0}$ | $\mathbf{2 2 . 0 0}$ | $\mathbf{2 3 . 0 0}$ |  |

Source: CCCCO MIS Referential Data Files

Compared to their representation in face-to-face courses, students under 17 years of age were underrepresented in Hybrid courses.

Course Success Rate By Course Delivery Methods: 2016-17 Through 2020-21


|  | Crafton Hills College |  |  | San Bernardino Valley College |  |  | SBCCD |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | F2F | Hybrid | Fully Online | F2F | Hybrid | Fully Online | F2F | Hybrid | Fully Online |
| 2016-17 | 73.2\% | 70.5\% | 70.1\% | 70.1\% | 64.2\% | 61.8\% | 71.2\% | 64.8\% | 64.0\% |
| 2017-18 | 72.6\% | 71.7\% | 71.6\% | 69.7\% | 60.8\% | 61.9\% | 70.7\% | 61.6\% | 64.6\% |
| 2018-19 | 73.8\% | 74.5\% | 74.1\% | 71.8\% | 66.0\% | 63.4\% | 72.5\% | 67.0\% | 66.8\% |
| 2019-20 | 77.3\% | 72.8\% | 77.2\% | 71.5\% | 65.5\% | 67.6\% | 73.4\% | 66.6\% | 70.8\% |
| 2020-21 | 73.2\% | 76.3\% | 75.3\% | 86.5\% | 64.8\% | 65.4\% | 74.5\% | 65.9\% | 67.5\% |
| 5 Year Change | 0.0\% | +5.8\% | +5.2\% | +16.4\% | +0.6\% | +3.6\% | +3.3\% | +1.1\% | +3.5\% |
| 5 Year Average | 74.0\% | 73.5\% | 74.4\% | 70.9\% | 64.2\% | 64.6\% | 72.1\% | 65.2\% | 67.2\% |

Source: CCCCO MIS Referential Data Files.
Success Rate = (A, B, C, P, IA, IB, IC, and IPP Grades / A, B, C, D, F, P, NP, I*, IPP, INP, FW, and W Grades) * 100

On average, between 2016-17 and 2020-21, the success rate of face-to-face courses was higher than the success rates of the hybrid and fully online courses ( $72.1 \%$ vs $65.2 \%$ vs $67.2 \%$ ). Over the period, the success rate of the fully online courses increased by $3.5 \%$ from $64.0 \%$ in 2016-17 to $67.5 \%$ in 2020-21. However, the success rate of fully online courses in 2020-21 is still $4.9 \%$ lower than face-to-face courses.

Course Success Rate By Course Delivery Methods and Ethnic Group: 2020-21


|  | Crafton Hills College |  |  | San Bernardino Valley College |  | SBCCD |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | F2F | Hybrid | Fully <br> Online | F2F | Hybrid | Fully <br> Online | F2F | Hybrid | Fully <br> Online |
| Asian | $80.9 \%$ | $82.5 \%$ | $82.5 \%$ | $89.2 \%$ | $81.3 \%$ | $81.4 \%$ | $81.5 \%$ | $81.5 \%$ | $81.7 \%$ |
| African American | $62.4 \%$ | $64.3 \%$ | $64.7 \%$ | $85.6 \%$ | $58.3 \%$ | $58.7 \%$ | $66.6 \%$ | $58.6 \%$ | $59.2 \%$ |
| Hispanic or <br> Latino | $69.9 \%$ | $72.2 \%$ | $71.8 \%$ | $84.5 \%$ | $63.5 \%$ | $64.0 \%$ | $71.6 \%$ | $64.2 \%$ | $65.3 \%$ |
| American Indian <br> IAlaska Native | $57.6 \%$ |  | $60.5 \%$ |  | $61.5 \%$ | $65.0 \%$ | $57.6 \%$ | $61.5 \%$ | $64.0 \%$ |
| Pacific Islander | $64.4 \%$ | $66.7 \%$ | $45.5 \%$ | $100.0 \%$ | $40.9 \%$ | $56.0 \%$ | $65.2 \%$ | $44.0 \%$ | $54.7 \%$ |
| Two or more <br> races | $71.2 \%$ | $83.0 \%$ | $77.5 \%$ | $94.9 \%$ | $64.1 \%$ | $65.5 \%$ | $72.8 \%$ | $67.2 \%$ | $69.0 \%$ |
| White | $78.9 \%$ | $81.6 \%$ | $80.4 \%$ | $89.6 \%$ | $71.0 \%$ | $74.2 \%$ | $79.7 \%$ | $73.8 \%$ | $77.1 \%$ |
| Unknown | $70.7 \%$ | $77.8 \%$ | $74.2 \%$ | $100.0 \%$ | $76.9 \%$ | $71.2 \%$ | $72.9 \%$ | $77.0 \%$ | $72.0 \%$ |
| Total | $73.2 \%$ | $76.3 \%$ | $75.3 \%$ | $86.5 \%$ | $64.8 \%$ | $65.4 \%$ | $74.5 \%$ | $65.9 \%$ | $\mathbf{6 7 . 5 \%}$ |

Source: CCCCO MIS Referential Data Files

In 2020-21, African American, Hispanic, White, and Multi-race students had statistically significant higher success rates in face-to-face courses than in fully online courses. Hispanic and White students also had a statistically significant higher success rate in face-to-face courses than in hybrid courses.

Course Success Rate By Course Delivery Methods and Gender: 2020-21


|  | Crafton Hills College |  |  | San Bernardino Valley College |  |  | SBCCD |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | F2F | Hybrid | Fully <br> Online | F2F | Hybrid | Fully <br> Online | F2F | Hybrid | Fully <br> Online |
| Female | $73.4 \%$ | $73.7 \%$ | $74.8 \%$ | $87.9 \%$ | $66.1 \%$ | $66.2 \%$ | $74.5 \%$ | $66.8 \%$ | $67.8 \%$ |
| Male | $72.9 \%$ | $79.0 \%$ | $76.0 \%$ | $85.6 \%$ | $62.8 \%$ | $63.8 \%$ | $74.6 \%$ | $64.7 \%$ | $66.8 \%$ |
| Unknown | $91.2 \%$ |  | $79.4 \%$ | $100.0 \%$ | $56.3 \%$ | $78.8 \%$ | $91.4 \%$ | $56.3 \%$ | $79.0 \%$ |
| Total | $73.2 \%$ | $76.3 \%$ | $75.3 \%$ | $86.5 \%$ | $64.8 \%$ | $65.4 \%$ | $74.5 \%$ | $65.9 \%$ | $67.5 \%$ |

Source: CCCCO MIS Referential Data Files

In 2020-21, female and male students had statistically significant higher success rates in face-to-face courses than in fully online and hybrid courses.

Course Success Rate By Course Delivery Methods and Age Group: 2020-21


|  | Crafton Hills College |  |  | San Bernardino Valley College |  |  | SBCCD |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | F2F | Hybrid | Fully <br> Online | F2F | Hybrid | Fully <br> Online | F2F | Hybrid | Fully <br> Online |
| 17 or younger | $79.0 \%$ | $100.0 \%$ | $82.9 \%$ | $60.9 \%$ | $68.5 \%$ | $70.1 \%$ | $77.4 \%$ | $68.8 \%$ | $72.3 \%$ |
| $18-19$ | $70.0 \%$ | $75.9 \%$ | $72.9 \%$ | $58.5 \%$ | $56.7 \%$ | $59.2 \%$ | $69.9 \%$ | $58.8 \%$ | $62.7 \%$ |
| $20-24$ | $72.1 \%$ | $76.0 \%$ | $75.8 \%$ | $86.5 \%$ | $64.0 \%$ | $64.2 \%$ | $73.7 \%$ | $65.4 \%$ | $67.0 \%$ |
| $25-29$ | $76.1 \%$ | $74.4 \%$ | $75.6 \%$ | $93.8 \%$ | $67.0 \%$ | $66.6 \%$ | $79.3 \%$ | $67.8 \%$ | $68.3 \%$ |
| $30-34$ | $77.8 \%$ | $73.4 \%$ | $76.6 \%$ | $83.7 \%$ | $73.9 \%$ | $69.6 \%$ | $79.0 \%$ | $73.9 \%$ | $70.7 \%$ |
| $35-39$ | $80.2 \%$ | $78.3 \%$ | $77.7 \%$ | $91.5 \%$ | $72.9 \%$ | $73.0 \%$ | $82.0 \%$ | $73.4 \%$ | $73.7 \%$ |
| $40-49$ | $79.9 \%$ | $93.3 \%$ | $81.0 \%$ | $89.8 \%$ | $72.5 \%$ | $73.7 \%$ | $81.3 \%$ | $73.9 \%$ | $74.7 \%$ |
| 50 or older | $77.9 \%$ | $80.0 \%$ | $75.3 \%$ | $78.0 \%$ | $68.7 \%$ | $74.2 \%$ | $77.9 \%$ | $69.4 \%$ | $74.3 \%$ |
| Total | $\mathbf{7 3 . 2} \%$ | $\mathbf{7 6 . 3} \%$ | $\mathbf{7 5 . 3} \%$ | $\mathbf{8 6 . 5 \%}$ | $\mathbf{6 4 . 8 \%}$ | $\mathbf{6 5 . 4 \%}$ | $\mathbf{7 4 . 5 \%}$ | $\mathbf{6 5 . 9 \%}$ | $\mathbf{6 7 . 5 \%}$ |

Source: CCCCO MIS Referential Data Files

In 2020-21, students under 19 years of age had higher success rates in face-to-face courses than in fully online courses ( $70.9 \%$ vs $63.8 \%$ ). Students $20-49$ years of age significant higher success rates in face-toface courses than in Hybrid and fully online courses (76.6\% vs $68.8 \%$ vs $68.9 \%$ ).

Course Retention Rate By Course Delivery Methods: 2016-17 Through 2020-21


|  | Crafton Hills College |  |  | San Bernardino Valley College |  |  | SBCCD |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | F2F | Hybrid | Fully Online | F2F | Hybrid | Fully Online | F2F | Hybrid | Fully Online |
| 2016-17 | 91.3\% | 89.2\% | 88.3\% | 89.2\% | 86.1\% | 83.3\% | 89.9\% | 86.4\% | 84.6\% |
| 2017-18 | 90.7\% | 87.3\% | 88.6\% | 89.0\% | 83.7\% | 83.3\% | 89.6\% | 84.0\% | 84.8\% |
| 2018-19 | 91.1\% | 91.9\% | 89.0\% | 89.1\% | 85.7\% | 84.3\% | 89.7\% | 86.5\% | 85.8\% |
| 2019-20 | 93.3\% | 90.4\% | 91.8\% | 90.6\% | 88.4\% | 87.0\% | 91.5\% | 88.7\% | 88.6\% |
| 2020-21 | 90.6\% | 89.6\% | 90.9\% | 91.4\% | 85.6\% | 86.4\% | 90.7\% | 86.0\% | 87.3\% |
| 5 Year Change | -0.7\% | +0.4\% | +2.6\% | +2.2\% | -0.5\% | +3.1\% | +0.8\% | -0.4\% | +2.7\% |
| 5 Year Average | 91.4\% | 89.9\% | 90.2\% | 89.5\% | 85.8\% | 85.5\% | 90.2\% | 86.2\% | 86.7\% |

Source: CCCCO MIS Referential Data Files.
Retention Rate = (A, B, C, D, F, I*, IPP, P, NP, and FW Grades / A, B, C, D, F, FW, I*, IPP, P, NP, FW, and W Grades) * 100

On average, between 2016-17 and 2020-21, the retention rate of face-to-face courses was higher than the retention rates of hybrid and fully online courses ( $90.2 \%$ vs $86.2 \%$ vs $86.7 \%$ ). Over the period, the retention rate of fully online courses increased by $2.7 \%$ from $84.6 \%$ to $87.3 \%$. However, the retention rate of fully online courses in 2020-21 is still $3.5 \%$ lower than face-to-face courses.

Course Retention Rate By Course Delivery Methods and Ethnic Group: 2020-21


|  | Crafton Hills College |  |  | San Bernardino Valley College |  |  | SBCCD |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | F2F | Hybrid | Fully <br> Online | F2F | Hybrid | Fully <br> Online | F2F | Hybrid | Fully <br> Online |
| Asian | $92.9 \%$ | $88.9 \%$ | $93.6 \%$ | $91.0 \%$ | $90.1 \%$ | $91.6 \%$ | $92.7 \%$ | $89.9 \%$ | $92.2 \%$ |
| African American | $85.3 \%$ | $88.1 \%$ | $87.1 \%$ | $89.7 \%$ | $82.5 \%$ | $83.2 \%$ | $86.1 \%$ | $82.8 \%$ | $83.5 \%$ |
| Hispanic or Latino | $89.8 \%$ | $88.5 \%$ | $90.1 \%$ | $91.2 \%$ | $85.6 \%$ | $86.3 \%$ | $89.9 \%$ | $85.8 \%$ | $86.9 \%$ |
| American Indian <br> IAlaska Native | $93.9 \%$ |  | $84.2 \%$ |  | $84.6 \%$ | $84.6 \%$ | $93.9 \%$ | $84.6 \%$ | $84.5 \%$ |
| Pacific Islander | $95.6 \%$ | $66.7 \%$ | $81.8 \%$ | 100.0 <br> $\%$ | $77.3 \%$ | $84.9 \%$ | $95.7 \%$ | $76.0 \%$ | $84.5 \%$ |
| Two or more races | $90.1 \%$ | $92.5 \%$ | $91.4 \%$ | $97.5 \%$ | $85.6 \%$ | $86.4 \%$ | $90.6 \%$ | $86.7 \%$ | $87.9 \%$ |
| White | $92.1 \%$ | $91.6 \%$ | $92.0 \%$ | $91.2 \%$ | $86.1 \%$ | $88.1 \%$ | $92.0 \%$ | $87.6 \%$ | $90.0 \%$ |
| Unknown | $90.9 \%$ | $77.8 \%$ | $92.6 \%$ | 100.0 <br> $\%$ | $93.6 \%$ | $86.9 \%$ | $91.6 \%$ | $92.0 \%$ | $88.5 \%$ |
| Average | $90.6 \%$ | $89.6 \%$ | $90.9 \%$ | $91.4 \%$ | $85.6 \%$ | $86.4 \%$ | $90.7 \%$ | $86.0 \%$ | $87.3 \%$ |

Source: CCCCO MIS Referential Data Files

In 2020-21, Hispanic, Multi-race, and White students had statistically significant higher retention rates in face-to-face courses than in fully online and hybrid courses. African American students had statistically significant higher retention rates in face-to-face courses than in fully online courses.

Course Retention Rate By Course Delivery Methods and Gender: 2020-21


|  | Crafton Hills College |  |  | San Bernardino Valley College |  |  | SBCCD |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | F2F | Hybrid | Fully <br> Online | F2F | Hybrid | Fully <br> Online | F2F | Hybrid | Fully <br> Online |
| Female | $89.9 \%$ | $89.9 \%$ | $90.3 \%$ | $95.3 \%$ | $86.2 \%$ | $86.4 \%$ | $90.3 \%$ | $86.5 \%$ | $87.1 \%$ |
| Male | $91.5 \%$ | $89.3 \%$ | $91.7 \%$ | $88.8 \%$ | $84.8 \%$ | $86.3 \%$ | $91.1 \%$ | $85.3 \%$ | $87.6 \%$ |
| Unknown | $97.1 \%$ |  | $94.1 \%$ | $100.0 \%$ | $75.0 \%$ | $95.2 \%$ | $97.1 \%$ | $75.0 \%$ | $94.9 \%$ |
| Total | $\mathbf{9 0 . 6 \%}$ | $89.6 \%$ | $\mathbf{9 0 . 9 \%}$ | $\mathbf{9 1 . 4 \%}$ | $\mathbf{8 5 . 6 \%}$ | $\mathbf{8 6 . 4 \%}$ | $\mathbf{9 0 . 7 \%}$ | $86.0 \%$ | $\mathbf{8 7 . 3 \%}$ |

Source: CCCCO MIS Referential Data Files

In 2020-21, female and male students had statistically significant higher retention rates in face-to-face courses than in hybrid and fully online courses.

Course Retention Rate By Course Delivery Methods and Age Group: 2020-21


|  | Crafton Hills College |  |  | San Bernardino Valley College |  |  | SBCCD |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | F2F | Hybrid | Fully <br> Online | F2F | Hybrid | Fully <br> Online | F2F | Hybrid | Fully <br> Online |
| 17 or younger | $93.5 \%$ | $100.0 \%$ | $95.1 \%$ | $93.1 \%$ | $89.9 \%$ | $91.6 \%$ | $93.5 \%$ | $90.0 \%$ | $92.2 \%$ |
| $18-19$ | $91.8 \%$ | $88.0 \%$ | $92.2 \%$ | $88.7 \%$ | $85.1 \%$ | $86.7 \%$ | $91.7 \%$ | $85.4 \%$ | $88.1 \%$ |
| $20-24$ | $90.0 \%$ | $91.1 \%$ | $90.7 \%$ | $90.1 \%$ | $86.0 \%$ | $86.3 \%$ | $90.0 \%$ | $86.6 \%$ | $87.3 \%$ |
| $25-29$ | $89.4 \%$ | $88.4 \%$ | $89.1 \%$ | $94.5 \%$ | $83.1 \%$ | $84.8 \%$ | $90.3 \%$ | $83.7 \%$ | $85.7 \%$ |
| $30-34$ | $89.3 \%$ | $89.9 \%$ | $89.2 \%$ | $88.1 \%$ | $88.9 \%$ | $85.7 \%$ | $89.1 \%$ | $89.0 \%$ | $86.2 \%$ |
| $35-39$ | $90.3 \%$ | $87.0 \%$ | $90.3 \%$ | $93.8 \%$ | $87.3 \%$ | $87.0 \%$ | $90.9 \%$ | $87.3 \%$ | $87.5 \%$ |
| $40-49$ | $89.3 \%$ | $96.7 \%$ | $90.4 \%$ | $92.9 \%$ | $85.2 \%$ | $87.1 \%$ | $89.8 \%$ | $86.0 \%$ | $87.6 \%$ |
| 50 or older | $86.1 \%$ | $86.7 \%$ | $86.4 \%$ | $86.4 \%$ | $82.7 \%$ | $85.6 \%$ | $86.2 \%$ | $82.9 \%$ | $8.7 \%$ |
| Total | $\mathbf{9 0 . 6 \%}$ | $89.6 \%$ | $\mathbf{9 0 . 9 \%}$ | $\mathbf{9 1 . 4 \%}$ | $\mathbf{8 5 . 6 \%}$ | $\mathbf{8 6 . 4 \%}$ | $\mathbf{9 0 . 7 \%}$ | $\mathbf{8 6 . 0 \%}$ | $\mathbf{8 7 . 3 \%}$ |

Source: CCCCO MIS Referential Data Files

In 2020-21, the 18-19 and 20-39 age groups had statistically significant higher retention rates in face-toface courses than in fully online courses. The 18-19 and 25-29 age groups had statistically significant higher retention rates in face-to-face course than in hybrid courses.

