



TECH NEWS



NEW SECURITY SYSTEM

The first phase of the new security system is nearing completion. This project included working closely with the facilities team to upgrade the doors with new card readers and upgrading the motion detectors. Several security cameras on campus have been upgraded and integrated into the new system.

- CHC Technology Services

"Tech News" is a quarterly newsletter that provides updates and information on various projects the Technology and Education Support Services departments are developing. If there are questions or you would like additional information please contact us. Thank you for taking the time to review our newsletter and we look forward to hearing from you.

- Luke Bixler, Chief Technology Officer

MFA Enrollment

TESS and Campus IT teams are nearing the completion of the first phase of the MFA project. The second phase will continue to add the remaining Adjunct and part-time staff to DUO to secure access to District resources.

- DSO Technology Services

COURSE DOG

The team has setup the technical integration using Ethos so data is being requested and written to Colleague in the test environment. Setup has also been done in the production environment so it is ready for users to transition when the time comes. Currently the team is meeting weekly with the vendor to go over business process configurations and data validation. We are starting with scheduling so weekly meetings are currently concentrated on the instructional side. Also having discussions with Coursedog on how best to approach the course demand module side

- Administrative Applications & DE

PRINT SHOP

This quarter the Print Shop staff printed 1,100 copies of the 2023-2024 SBVC Catalogs for the Instruction Department at SBVC. The catalog was 368 pages and perfect bound. The inside was printed in black with the cover printed in color. We also completed 200, Fall, Foster & Kinship Care Education Booklets for SBVC. These booklets were stapled and folded (saddle stitched) and were 50 pages each. This whole booklet was in color.

In July we printed 130 Sand Canyon Review books (magazine) for the English Department at Crafton Hills College. The book was perfect bound and printed in colored ink. In August we printed 150, Crafton Hills College 50th Anniversary Books. The books were printed in color and perfect bound to a finished size of 7"x9".

In the months of July through September 2023, we completed 877 Quick copy job orders (black and white copier) 930,151 impressions, 380 color copier print job orders 334,596 impressions, 10 Oki Envelope Printer job orders 4,845 impressions and 79 wide format orders 3,021 total posters.

• PrintShop



ALTERNATE TEXT PRODUCTION CENTER

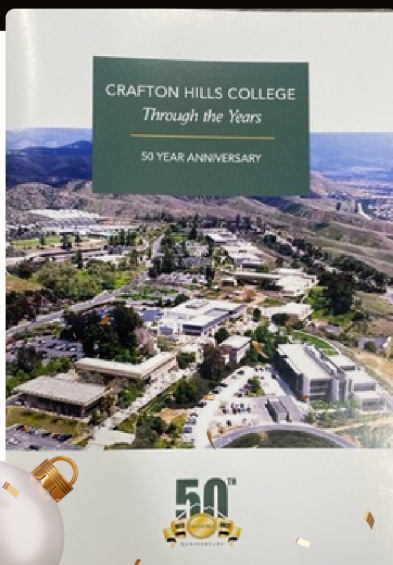
The ATPC grant serves the needs of students with print disabilities throughout the California Community College system by providing electronic and braille textbooks at no cost. We currently house over 39,000 textbooks that are available to all 118 colleges and serve approximately 7,000 requests per year. The products we supply include braille books, tactile graphics, large print, and electronic textbooks.



Del Rosa Auditorium

Audio Visual technology in the Del Rosa Auditorium is getting a much-needed refresh. This multi-purpose space is continuously used by EDCT for classes, meetings, and events. In addition to audio and visual equipment, the room will now have streaming and conferencing capabilities.

• DSO Technology Services



ORACLE UPDATES

Finalization of the Questica Integration:

We are happy to share that the Questica integration has been completed successfully. Now that this integration is live, authorized budget transfers will automatically synchronize each night between Questica and Oracle. As a result, there will be minimal waits for users to access their funds, and the fiscal team's manual labor will be greatly reduced.

Ongoing System Audits:

We currently carrying out a number of system audits as part of our dedication to preserving data accuracy. A variety of areas are covered by these audits, such as system access, user accounts, budget managers, and direct reports. Our objective is to maintain the accuracy of our data and make sure that Oracle is operating devoid of hiccups by routinely auditing these areas.

23D Upgrade:

Exciting News! We just finished implementing the 23D upgrade, which comes with a number of new and improved features. As always the goal of the updates are to improve our systems' functionality, performance, and security so that we can continuously provide you with the best possible service.

• Business Systems Administrator

Louis Carson Campus Center

CTS is thrilled to share that phase one of the Lois Carson Campus Center technology upgrade, focusing on audio and control systems, has been successfully completed. Despite supply chain challenges, we're pleased to announce that phase two is now in full swing and is set to be completed by November 22nd. This two-phase approach aims to significantly enhance the campus center's functionality, providing an improved experience for students, faculty, and staff during events and gatherings. CTS has been working closely with local AV integrators EKC to ensure this projects success. We eagerly anticipate the entire upgrade's completion, confident that it will bring a seamless and engaging experience to our campus community. Stay tuned for more updates as we progress through this transformative project.

- Valley Technology Services

Core Switches

TESS and Campus IT teams are finalizing a project to replace its end-of-life core switches. The project will improve network performance, reliability, and security district-wide as the district expands and adds new technologies. The new switches from Extreme Networks will provide increased bandwidth, faster data transfer rates, and improved support for advanced network features. In addition to performance improvements, the project will address security concerns by providing enhanced security features. The project will be worked on throughout several phases to limit the impact on the District community.

- DSO Technology Services



MULTI-FACTOR AUTHENTICATION

The first phase of the Multi-Factor Authentication project was recently completed at Crafton. This project included setting up 200 faculty and staff with the Duo Application on their mobile device or deployment of a security token. We are in the process of planning the next phase of this project and will share more information about this in the coming months.

- CHC Technology Services

Dual Enrollment and Matriculation

There was a request from SBVC to change how the matriculation process works for concurrently enrolled students. Currently concurrently enrolled students will need to complete the placement and orientation steps before they are allowed to register for a class. The request was to modify this so when a student applies via the application process in CCCApply and they are identified as dual enrolled, the system will automatically take that status and allow them to bypass the placement and orientation steps. This will allow these population of students to enroll in classes faster.

- Administrative Applications & DE



SBVC NURSING DEPARTMENT PROJECTS

An exciting collaboration between Campus Technology Services and the Nursing Department is underway. Our joint project aims to revitalize the HLS138 Nursing Simulation Lab, providing faculty with enhanced tools for effective nursing student training. We are also, re-configuring the technology infrastructure in HLS 144 and HLS 145 to accommodate new nursing bed equipment, ensuring a seamless integration of resources. We will be adding 4 SARS machines in 4 nursing classrooms to facilitate student engagement. Additionally, we are embarking on an innovative partnership with Pharm Tech to bring student-use computers to five local high schools, offering a valuable resource to aspiring students.

Stay tuned for more details as this project unfolds, and we look forward to sharing the transformative impact it will have on our nursing education and community outreach efforts.

- Valley Technology Services

Student Health Fee Waiver

There is a request from both colleges to streamline the waiver of the health fee. Currently students are required to pay for the health services fee. However they can submit a form that declares that they take some other forms of healing such as prayers. Admissions currently needs to go into a Colleague screen to manually edit the student's account to remove the charge. The request is to have a way to tag the student's health fee as optional and then run the student through the BILL process again which will then remove the fee.

- Administrative Applications & DE

CLASSROOM AND COMPUTER REFRESHMENT PROJECT

The Crafton Technical Services team is putting together the plan to refresh 260 computers on campus. This will include new computers in 6 computer labs. The project involves creating a new Windows 11 image and updating the deployment process. Several of the computer labs will be refreshed in coordination with the construction projects that are taking place on campus.

- CHC Technology Services

Helpdesk and Canvas

The chart below shows the type of Help Desk tickets that are received by volume. Over the past 30 days, the Service Desk received 894 tickets excluding project requests. Also, there has been a steady increase in the overall usage of Canvas by both colleges.

