Alignment of the SBCCD District Strategic Plan with the Technology And Educational Support Services (TESS) Goals

SBCCD Technology Strategic Goals	SBCCD District Strategic Plan Goals			
	Goal 1: Student Success	**Goal 2: Enrollment and Access**	**Goal 3: Partnerships of Strategic Importance**	**Goal 4: District Operational Systems**
	Provide the programs and services necessary to enable all students to achieve their educational and career goals.	Increase access to higher education for populations in our region.	Invest in strategic relationships and collaborate with partners in higher education, PK-12 education, business and workforce development, government, and other community organizations.	Improve the District systems to increase administrative and operational efficiency and effectiveness.
1. Develop policies, communication tools, and training requiring all district materials meets accessibility requirements.		X		X
2. Work closely with colleges and other district entities to cohesively maintain and support multiple forms and methods of communication (e.g. web, emergency phones, early alert, district/campus information, committee minutes, budget and planning, etc.)				X
3. Work with collegial consultation groups to ensure broad input on decisions regarding the adoption and implementation of applications and technologies.	X	X		X
4. Explore options to fund and sustain instructional technology initiatives.	X	X		X
5. Implement mobile technologies that facilitate access and interaction with campus and district resources.		X		X
6. Ensure updated and robust infrastructure (including staffing levels, professional development, hardware, maintenance and software procurement and implementation)		X		X

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to provide a fully integrated and cohesive computing environment.				
7. Develop fully integrated resolution oriented technical support services with digitized online customer service.	X	X		X
8. Develop and expand face-to-face and online training programs and services to empower and improve employee competence and performance.				X
9. Improve district systems to increase administrative and operational efficiency and effectiveness with an emphasis on student records, human resources, facilities, technology, financial systems, and other workflow operational systems.	X			X