# **Program Review Form**

#### 1. Mission

# 2. Description

 Purpose, functions/services, clientele, value of services, organizational structure, number of personnel, annual budget by object code for last three years, hours of operation, location, significant changes since last program review

### 3. Outcome measures

- a. Identify at least one essential measure of effectiveness for each major operation unit.
- b. Include at least one baseline measure or measures of progress on a well-defined outcome.
- c. Include at least one measure showing effectiveness responding to the Colleges' needs.
- d. For each measure, identify the assessment method you used.
- e. Summarize the results of the measures you have applied. If results show trends over time are available, please report them.

## 4. External Opportunities and Challenges

- a. Describe any external opportunities that might lead to unit improvement over the next three to five years.
- b. Describe any external challenges (e.g. legal requirements, budgetary constraints) that might limit operations or improvement over the next three to five years.

# 5. Analysis and Evaluation

- a. Analyze the implications of the assessment results and external factors for your units.
- b. In light of your analysis, what are you unit's main strengths?
- c. In light of your analysis, what are you unit's main weaknesses?

### 6. Three-to-Five Year Vision

a. Describe your unit, as you would like it to be three-to-five years from now.

# 7. Impact on the Colleges and the District

- a. Describe the most significant relationships with other District and College operations.
  - i. What major impact does your unit have on them?
  - ii. What major impact do they have on your unit?
- b. How do you mission, vision, and goals contribute to the Board Imperatives and the District and/or College mission, vision, strategic directions, and/or goals?

### 8. Other Pertinent Information

a. Include any other information you regard as necessary for a full understanding of your unit.

## 9. Goals, Objectives, Action Plans, and Resource Requests

- a. Goals over the next three years
- b. Objectives for each goal
- c. Principal Activities for each objective
- d. Timeline for completion of each Objective/Activity
- e. Person responsible for ensuring completion of each Objective/Activity
- f. For Goals and Objectives that require resources:
  - i. Resources required to achieve Goal/Objective over the next three years with rationale for each;
  - ii. Identification of associated Goals/Objectives
  - iii. Type of Resource (Expenditure Category, One-Time/Ongoing)
  - iv. Estimated annual cost (or savings) for the next three years