SARS SOFTWARE PRODUCTS, INC.
2175 FRANCISCO BLVD., EAST, SUITE A-3
SAN RAFAEL, CALIFORNIA 94901

September 10, 2014

Kirsten S. Colvey
Dean of Student Services, Counseling and Matriculation
Crafton Hills College
11711 Sand Canyon Road
Yucaipa, CA 92399

Dear Kirsten:

Thank you for your interest in SARS•MSGS. This proposal is for Crafton Hills College. Please see below.

ITEM	QTY	UNIT PRICE	SALES TAX (8.00%)	EXTENDED PRICE
SOFTWARE				
Software License Fee for Add-On Text Messaging Component to SARS·GRID	1	2,000.00	160.00	2,160.00
SARS·MSGS (Text Messaging Only) includes: • 1 Software License – unlimited use per college • 1 user manual • 1 year of remote customer support to 1 user liaison + IT • 1 year of product upgrades • Offered at $4,000 + any applicable tax. Clients, such as CHC, who have the e-mail option of SARS·CALL receive the text messaging option of SARS·MSGS at $3,500 + any applicable tax when the e-mail option is transferred to SARS·MSGS. Note: Requires college-supplied web server.	1	3,500.00	280.00	3,780.00
TRAINING				
SARS·MSGS Remote Training: 1 day • Set up maximum of three work units • 1 day to be divided into blocks of time • 1 trainer	1	1,000.00	N/A	1,000.00
MISCELLANEOUS				
Shipping from SARS Software Products, Inc.	1	25.00	N/A	25.00
SUB-TOTAL FROM SARS SOFTWARE PRODUCTS, INC.				**$6,965.00** **+ SIM Cards (If Applicable)**

The texting functionality also requires either option #1 or option #2 below.

OTHER COSTS ASSOCIATED WITH TEXT MESSAGING: Option #1 (Third Party Service)	
Third party service: Twilio URL http://www.twilio.com/ • Pay-as-you-go service (Does not require purchase of SMS credits.) • Service fee = $1.00 per month for the phone number and one cent per SMS message. • Total throughput = 1 message per second (60 per minute).	Not sold by SARS Software Products.

OTHER COSTS ASSOCIATED WITH TEXT MESSAGING: Option #1 (Continued)	
• Twilio has the ability to provide a local number, or the college can port a number that it owns. • Service is fully capable of forwarding responses to SARS·MSGS for appointment cancellations/opt-out requests and operates exactly as the iSMS server does in that regard.	

OTHER COSTS ASSOCIATED WITH TEXT MESSAGING: Option #2 (iSMS Server + SIM Cards)				
Multi-tech iSMS Server: 4-Port Model SF400-G Distributor: www.geminicomputersinc.com Distributor: www.provantage.com Cost: Approx. $1,000 + Shipping	1	Not sold by SARS Software Products.		
Annual fee starting 1st year: T-Mobile SIM Card/Text Plan from SARS Software Products, Inc. *Notes:* • Usage determines # of SIM cards/texting plans (Recommend start with 2 cards and increase when needed.) • SIM card/text plan also available directly from T-Mobile	2	360.00	NA	720.00

Support may be renewed annually. For your reference, the support fees for the second year are itemized below.

- Add-On Text Messaging Component to SARS·GRID @ $400
- SARS·MSGS Annual Maintenance/Support Fee (Both E-mail and Text Messaging) @ $1,500
- [If applicable] T-Mobile SIM Card/Texting Plan Per Year @ $360/SIM Card/Plan x 2 = $720.00

If you have any questions, please do not hesitate to contact me.

Sincerely,

Clint Kirk

Please note: This quote is valid for 6 months from the listed date.