# District Applications WorkGroup (DAWG) |Meeting Notes

The August 28th DAWG meeting was held in the TESS Training Room with the following discussions and individuals in attendance (*=v*ia CCCConferZoom*)

*Attendance* [1]

| Crafton | Joe Cabrales, Larry Aycock, Kirsten Colvey, Kristina Heilgeist, Soutsakhone Xayaphanthrong, Veronica Lehman |
|---|---|
| Valley | *April Dale-Carter, Carmen Rodriguez, *Key Dee Yarbrough, *Veada Benjamin, *Yancie Carter, *Steven Silva, *Silvia Romo |
| Annex | Andy Chang, Brock Scudder, DyAnn Walter, Joe Ho, Jason Brady, *Michael Aquino, *Corrina Baber |
| District | |

## I.      Colleague registration load testing

### Sponsor: Andy Chang

- In working with Ellucian hosting services, every so often, they want to perform a load test during business hours, to make sure that our system is up to the task when encountering increased load.
- Larry recommends before priority registration.
- Andy confirmed that we will do it a week before priority registration.

## II.      Promise Application

### Sponsor: Kirsten Colvey

- Kirsten and the team would like to make some changes to the Promise Application.
- Kirsten, Carmen and others worked together with Jason to perform updates to the Promise Application.
- Please go to time stamp  1:16:25  for detailed step by step updates / changes
- *Due to sensitive nature of other discussions during this meeting, the recording will only be abaliable upon request, please contact Joe if you would like the recording.*

## III.      Both Colleges will need to file historically active programs for approval

### Sponsor: Larry Aycock, Kay Dee Yarbrough, Kristina Heilgeist

- The current solution to a certificate / transcript printing issue is to create a new program, move the affected students off that program, and that's thousands of students.
- A code will need to be build, and the transcript printing program will need to check for that code and date.
- This functionality is already in the printing program, but if a new code is added, the program will need to be updated to meet the functional requirements.
- Larry / Kristina will submit a ticket, then the team will meet to go over the program logic.

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[1] Disclaimer: Some individuals joining the meeting via phone may not be in the Attendance List.

## IV.    Ongoing Discussions

### 1. Possible Fraudulent and SPAM account activities

- This is very detailed discussion, time stamp: 16:20
- *Due to sensitive nature of  the discussions, the recording will only be abaliable upon request, please contact Joe if you would like the recording.*
- Spammers are creteing fraudulent accounts to grain access to .edu benefits.
- We are seeing a large increase in the amount of spam applications.
- There are new programs in place to check for inactive students, students accounts with fraudulent behaviors with be deleted or restricted.
- Restriction means the student will loose  Google Drive, Office 365 benefits, they will still be able to email anyone within the district domain, they just won't be able to send or receive email from outside of the SBCCD domain. *This wil not affect real students.*
- Restriction will be lifted after 48 hours of registration.

### 2. SBCCD Promise Program Communication Management Workshop

- Develop workflow
- Configuration and setup of communication codes
- Provide email contents

## V.    Miscellaneous