### Frequently Asked Questions: 1098-T

## Why did I receive a 1098-T tax form? Am I eligible to claim the tax credit?

You received a form because your higher education expenses may be eligible for federal tax benefits. Our records show that you were enrolled in courses at San Bernardino Valley College/Crafton Hills College, which may have been paid by you in the tax year in question.

Please see the resource below to determine if you are eligible to claim a tax credit. The College **cannot** provide tax advice, so you may want to consult the IRS or a tax professional.

• IRS Publication 970 - Tax Benefits for Education

#### When and where will the 1098-T be mailed?

Forms should be mailed on or before February 29 to the student's address on record. If you signed up by January 1, 2020 to opt-in for electronic delivery, you will receive an email notification from Heartland ECSI, once the 1098-T form is available.

#### Why haven't I received my 1098-T form?

In certain situations, a 1098-T may **not** have been generated:

- If the student was on full scholarship and **no** tuition and fees were paid by the student.
- If the student enrolled in 2018 for classes taken in 2019, payments are not reflected in the tax year 2019. When reviewing your records, please take into consideration actual enrollment/drop dates.

#### Where can I get a copy of my 1098-T?

A copy of the 1098-T form may be accessed at <a href="https://heartland.ecsi.net/index.main.html#/access/lookup">https://heartland.ecsi.net/index.main.html#/access/lookup</a>. Under "School Name," please select San Bernardino Community College District.

# The tuition and fees reflected on my 1098-T form do not match my records. Why?

The 1098-T form reflects **qualified** tuition and fees paid for the tax year in question. Some charges for a semester may have been paid outside of the calendar year and are not reported.

#### Who can I call if I have questions about my 1098-T form?

Please call 1-866-428-1098.