

SBCCD 1st Annual Chancellor's Leadership Academy Feedback

Prepared by Jeremiah A. Gilbert, Ph.D., Intermim Executive Director (jjgilbert@sbccd.edu)

The 1st Annual Chancellor's Leadership Academy, facilitated by Dr. Pamela Fisher, was held from November 6 – 8, 2017 in the SBCCD Board Room. On Friday, November 10, a Feedback Survey was sent to all 26 participants, with a reminder sent on November 15. In total, 21 responses were received. Responses to Questions 1 to 6 receiving the highest count are highlighted in **green**. Questions 7 to 9 were open-response and are presented unedited.

Q1. How likely is it that you would recommend this event to a colleague?		
Response	Count	Percent
Very Likely	18	85.71%
Likely	3	14.29%
Not Likely	0	0.00%

Q2. Overall, how would you rate this event?		
Response	Count	Percent
Excellent	13	61.90%
Very Good	7	33.33%
Good	1	4.76%
Fair	0	0.00%
Poor	0	0.00%

Q3. How helpful was the content presented at this event?		
Response	Count	Percent
Extremely Helpful	11	52.38%
Very Helpful	9	42.86%
Somewhat Helpful	1	4.76%
Not so helpful	0	0.00%
Not at all helpful	0	0.00%

Q4. How engaging were the speakers at this event?		
Response	Count	Percent
Extremely Engaging	11	52.38%
Very Engaging	8	38.10%
Somewhat Engaging	2	9.52%
Not so Engaging	0	0.00%
Not at all Engaging	0	0.00%

Q5. How organized was the event?		
Response	Count	Percent
Extremely Organized	12	57.14%
Very Organized	9	42.86%
Somewhat Organized	0	0.00%
Not so Organized	0	0.00%
Not at all Organized	0	0.00%

Q6. Was the event length too long, too short, or about right?		
Response	Count	Percent
Much Too Long	0	0.00%
Too Long	2	9.52%
About Right	18	85.71%
Too Short	1	4.76%
Much Too Short	0	0.00%

Q7. What did you like about the event? (18 unedited responses)

<i>Hearing the war stories from our presenters</i>
<i>Provided the perspectives from high level administrators. This highlighted better ways that I can support them.</i>
<i>The quality of the presentations.</i>
<i>Being able to step away from the office and give focused time to evaluate and develop myself. This event showed commitment of senior leadership that they value the employees and want each to reach their potential. Great training and workshop selection.</i>
<i>Collaboration, sharing, content and purpose.</i>
<i>the hands on activities, reflection exercises, and opportunity to engage with colleagues from all across the district</i>
<i>I like the daily engagement with colleagues and the facilitator. The opportunity to have open discussion and assignments to complete as a group. Dr. Fisher was exceptional i loved her stories and scenarios it kept us thinking and engaged.</i>
<i>The chance to learn about others in the district</i>
<i>Good overview of the issues impacting community colleges helped us “get on the same page” as a leadership team. I also enjoyed the table exercises asking us to put ourselves in the shoes of presidents and leaders navigating through tough decisions and what we would do. I also enjoyed the open and sincere group discussions.</i>
<i>Very well organized. All of the speakers were exceptional.</i>
<i>The scenarios were encouraging and enlightening relating to "real" life situations in the workplace. The speakers were awesome!</i>
<i>Connecting with colleagues and reflection of my own career goals.</i>
<i>I appreciated using a variety of voices to present information.</i>
<i>Great facilitation by Pam Great topic variety</i>
<i>I enjoyed having presenters that were/are leaders in their fields. I also appreciated he opportunity to engage with them. Each was fantastic!</i>
<i>The Chancellor is brilliant.</i>
<i>Pam was amazing and informative. In fact, all of the speakers were informative.</i>
<i>All the above</i>

Q8. What did you dislike about the event? (16 unedited responses)

<i>boardroom not ideal as I was still connected to work</i>
<i>The venue was a bit challenging for some of the participants. Round tables are good fro small groups (which we worked in part time) They also make so some are not facing the speakers.</i>
<i>Nothing.</i>
<i>It would be better to shorten it by 1/2 day--make it a 2 1/2 day workshop; felt a little long.</i>
<i>Food options on Tuesday</i>
<i>n/a</i>
<i>I would suggest opening the opportunity up to more classified staff.</i>
<i>Everything was great and particularly hearing from Pam Fisher. She was proud to share her war stories and it helped me see how real people handle adversity and come out stronger. At times it felt like she was talking for too long, which might have been exhausting, but the information she conveyed was good.</i>
<i>No issues.</i>
<i>Nothing. Everything was great!</i>
<i>Some of the personal examples from the speakers were too lengthy. I would have liked to spend more understanding district functions. And working on how we can as leaders create collaborative projects.</i>
<i>The facilitator, although engaging and knowledgeable, spent too much time discussing her story. I also think this was a missed opportunity to focus on leadership need, review leadership theory, apply these theories, and to work through real life challenges rather than what was attempted.</i>
<i>No dislikes</i>
<i>There was nothing about he conference that I disliked. I'm sorry that our Chancellor was unable to participate in the last day... I hope and pray that all is well with him and his family. And , I'm happy that the Leadeahip Conference was a are Success! Hats off to all of those that made his event happen.</i>
<i>Would be better to have it off site in the future.</i>
<i>The food ...</i>

Q9. Do you have any other comments, suggestions, or concerns? (14 unedited responses)

<i>nope</i>
<i>Perhaps a larger more comfortable venue.</i>
<i>Great information that would benefit most members of the district.</i>
<i>Perhaps utilize people from inside the organization to give a couple of short 45 min workshops on leadership principles/practices they exemplify well. This will help further develop individuals, create "go to" people, help people get to know one another, and establish a culture of excellence.</i>
<i>I would love to participate annually and bring others. It was amazing.</i>
<i>very well done</i>
<i>Include a student panel who can give insight into the issues they are facing, and a training on how we as leaders can build a culture of good customer service.</i>
<i>The things that made the program so impactful was the use of both general issues and circumstances (regarding leadership) and specific detailed review of our processes and procedures (budget and accounting).</i>
<i>I was inspired by the content of the academy and appreciate being invited. I applaud the organizers of this event, and a give a big "Thank You" to Chancellor Baron!</i>
<i>Great job to Stacy, she did a fantastic job putting it all together. Also, Dr. Fisher is a gem, she has done so much in the community college system, and her career is inspirational. Not to mention she is so nice, and still very passionate about student success!</i>
<i>This program should be offsite and should be full days. Ensure that next time the participants are immersed in leadership while also giving them the necessary foundational knowledge. I appears that the district has a challenge on properly on boarding employees, specifically managers in understanding the basic, yet needed, information.</i>
<i>None. Thank you soooo much!</i>
<i>Would have liked to have been sent an agenda before the event started.</i>
<i>NA</i>